

TQL

G L O B A L
COMPANY PROFILE



MISSION STATEMENT

Exceed the customers' expectations at all times and handle their transportation requirements from the moment of pickup until delivery 24/7/365.





G L O B A L

TQL Global is a one-stop-shop logistics operation backed by the largest Full Truckload carrier base in North America. Free from the constraints of rigid, single-entity fleet operations, we create **door-to-door** solutions by evaluating multiple service providers across all modes.

Our network of 160,000+ carriers and providers have the flexibility and capacity to handle all your shipping needs.

- ▶ **OCEAN**
- ▶ **AIR**
- ▶ **DRAYAGE**
- ▶ **CUSTOMS**
- ▶ **WAREHOUSING**





COVERING
89% OF GLOBAL GDP
ACROSS
50 COUNTRIES

225,000+
2022 CONTAINER VOLUME

160,000+
CARRIERS & PROVIDERS

139 INTERNATIONAL
PARTNERS

INTERNATIONAL CAPABILITIES

OCEAN SERVICES



TQL Global is full service Ocean Transportation Intermediary (OTI) operating as both a Non-Vessel Operating Common Carrier (NVOCC) and Ocean Freight Forwarder (OFF) that operates alongside partners in more than 50 countries to offer an array of customized solutions.

Our experts provide a one-stop-shop that streamlines modes into a single operation while providing world class service – removing the delays and complications of using multiple parties. Trust us for door-to-door or any leg in-between.

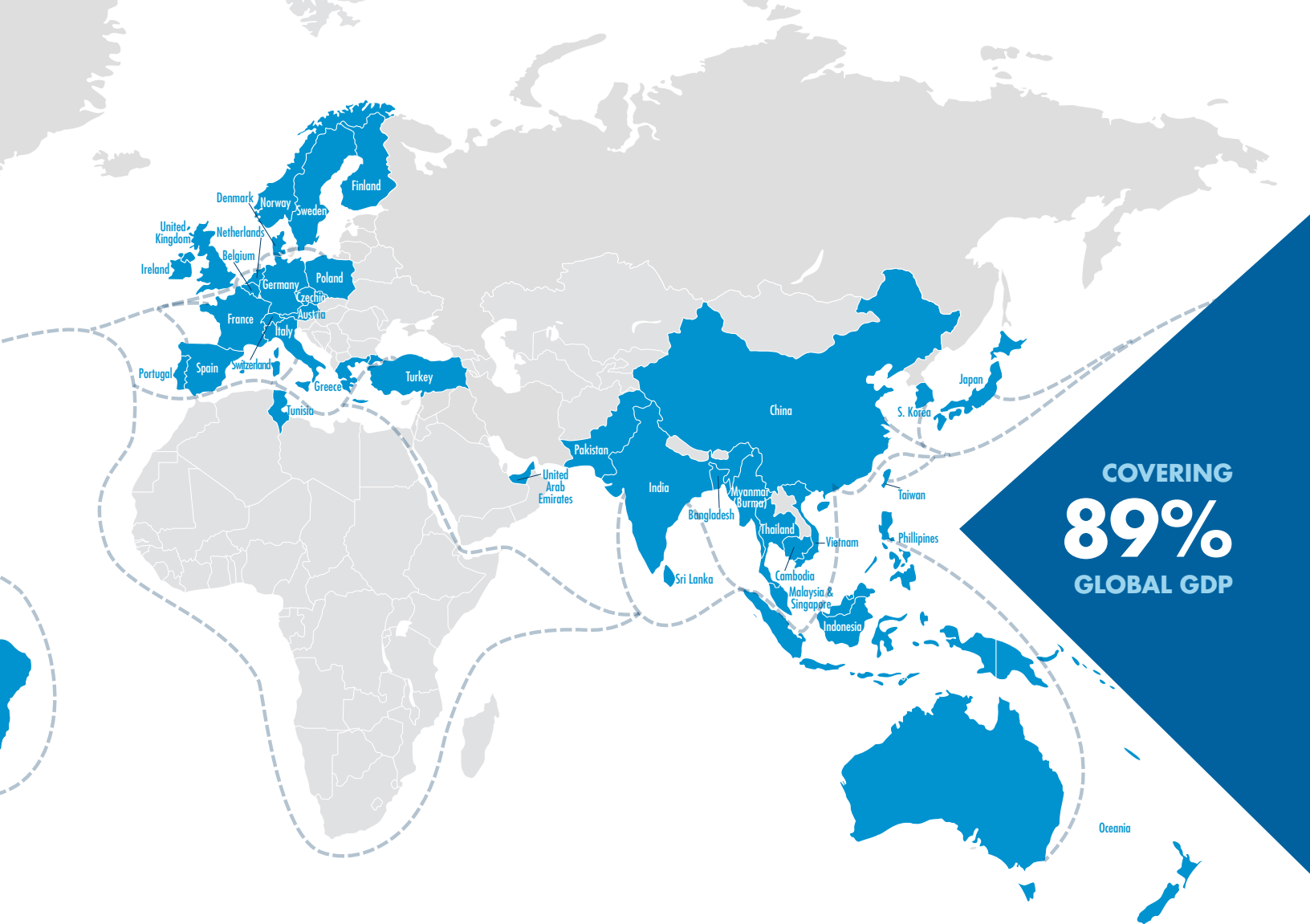
EQUIPMENT & SERVICES

- 20', 40', & 45' Containers
- Reefer
- ISO Tanks
- Flat Rack
- Overweight
- Hazmat
- Breakbulk
- High-Value
- Full Container Load (FCL)
- Less-than-Container Load (LCL)
- International Imports (U.S. customs brokerage services available)
- International Exports
- Domestic Shipments to AK, HI, US territories
- Temperature controlled shipments
- Customized routing based on transit needs
- Door-to-door/door-to-port
- Port-to-port/port-to-door

DOOR-TO-DOOR LIFECYCLE

In some cases, TQL accepts ownership of demurrage when handling door-to-door operations and TQL is at fault for delay.





COVERING
89%
 GLOBAL GDP

2022 TOP UTILIZED LANES BY REGION

NORTH AMERICA & CARIBBEAN

United States
 Dominican Republic
 Canada
 Mexico

SOUTH AMERICA

Brazil
 Argentina
 Chile

EUROPE

Germany
 Netherlands
 Italy
 Poland
 Spain
 Turkey
 United Kingdom
 Czech Republic

ASIA

China
 Vietnam
 Republic of Korea
 Taiwan
 Thailand
 Malaysia
 India
 Indonesia
 Philippines
 Singapore
 Hong Kong
 Australia





AIR SERVICES

When critical or time-sensitive shipments arise, we'll back you with the highest level of service. TQL Global's experts help you navigate the highly regulated air freight industry and provide **customized solutions for your needs.**

WHAT SETS US APART



**LIVE 24/7
POC**



**WHEELS UP
CUSTOMS ENTRY**



**DEDICATED
TSA CARRIERS**

SERVICES OFFERED

- International imports and exports into the U.S.
- 3-5 Day (Premium)
- 5-7 Day (Standard)
- Domestic
- Next Flight Out (NFO)
- Next Day
- 2nd Day
- Air cargo charter services
- Time critical solutions
- Consolidations
- Door-to-door service options

FULLY CUSTOMIZED



PRICE

A broad range of carrier options ensures competitive pricing for your desired service level (expedited, economy, etc.).



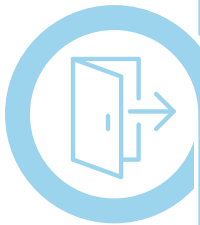
SCHEDULE

Day or night, our team searches available options to get the job done. Let us leverage lead time into cost efficiency or save the day with critical deadlines.



CAPACITY

Through our extensive network, we exhaust all options to find the right carrier based on your specific needs.



DOOR-TO-DOOR

Through our 100+ airline network, we provide custom capabilities to ensure comprehensive shipping solutions 24/7/365.



50+
CONTRACTED
AIRLINES

100+
AIRLINES IN OUR
NETWORK INCLUDING
CONTRACTED PARTNERS

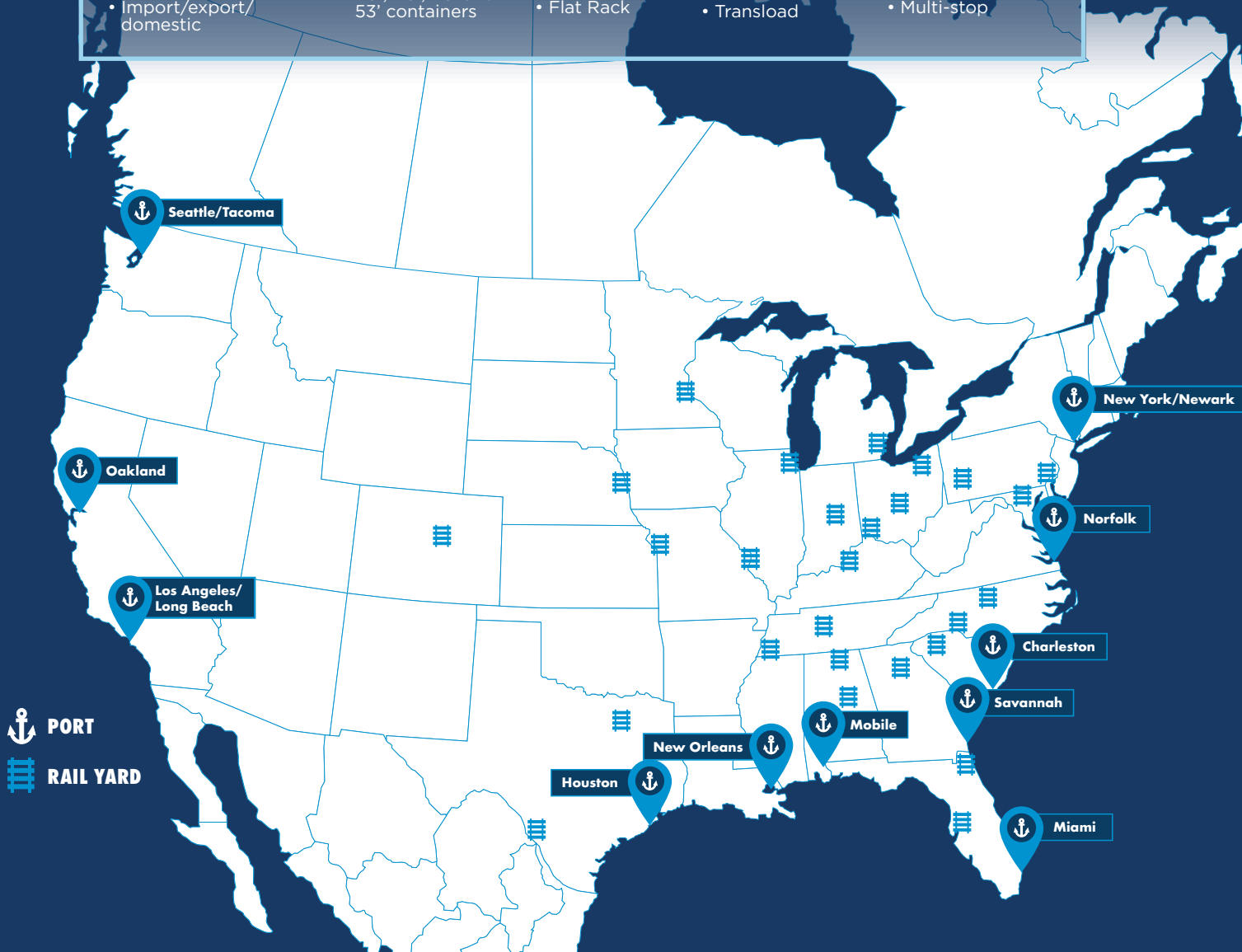


DRAYAGE SERVICES

Our vast network of bonded carriers operate out of every port and railyard nationwide, offering additional transloading and warehousing capabilities. Trust TQL Global to provide the capacity and expertise you need with live customer service 24/7/365.

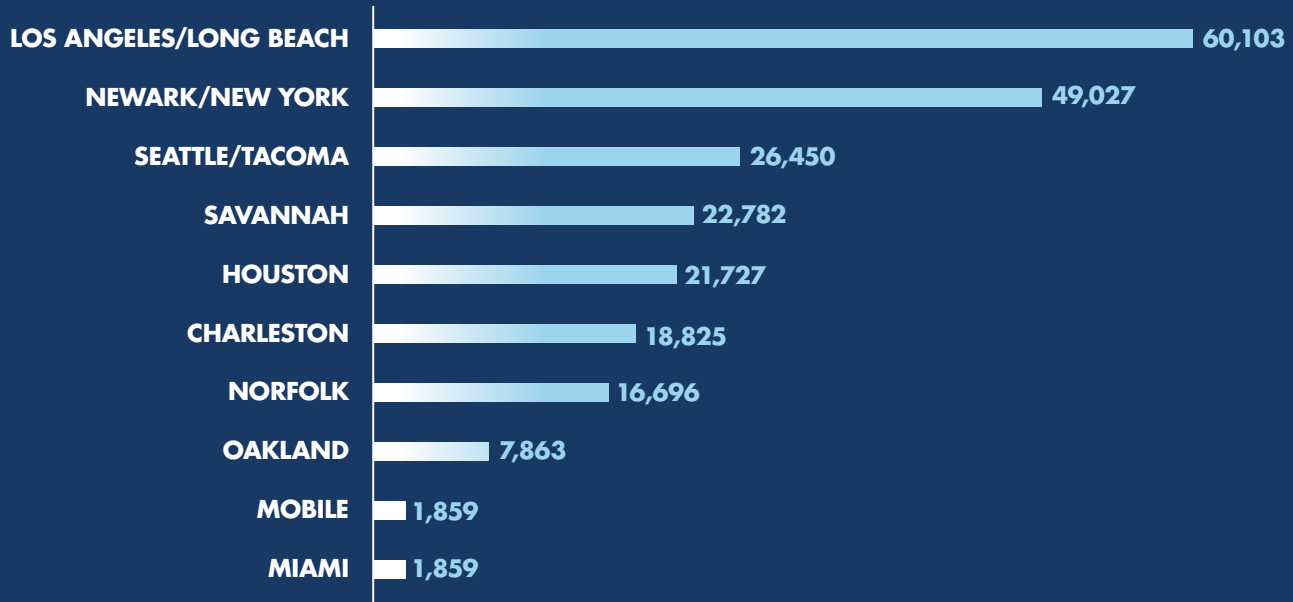
EQUIPMENT & SERVICES

- Spot freight
- Volume pricing
- Port and rail drayage
- Import/export/domestic
- Overweight
- Out-of-gauge/breakbulk
- 20', 40', 45' and 53' containers
- ISO tanks
- Refrigerated
- Open top
- Flat Rack
- Drop & pick capabilities (drop trailer)
- Bonded
- Transload
- Warehousing
- High-value
- Hazmat
- Multi-stop



DRAYAGE VOLUME IN 2022 221,000+

TOP PORT VOLUME BY MODE



PRIVATE CHASSIS FLEET



In some cases, TQL accepts ownership of demurrage when handling both ocean and drayage legs and TQL is at fault for delay.



Flexible pricing options: monthly, annual, multi-year, or project based.



GPS equipped and fully maintained equipment.

Nationwide port and rail coverage with access to 600+ private chassis

CUSTOMS BROKERAGE SERVICES

Lean on our customs brokerage experts to manage the complexities of customs clearance, **avoid border delays** and mitigate risk ahead of time. Customs doesn't sleep—and neither do we. Call us 24/7/365 to talk to a live person. We'll keep you proactively informed and ensure your freight keeps moving.

“

Since working with TQL Customs we have cut our costs and eliminated non-communicated surprises. This has allowed me to focus my time on other matters.

-Hand Tool Manufacturer

”

SERVICES OFFERED

- US, Canada and Mexico Customs Clearance
- HTSUS Classification
- Importer Security Filing (ISF)
- Partner Government Agencies (PGA)
- Automated Export System (AES) Filing
- In Bonds
- Foreign Trade Zone (FTZ)
- Duty & Tax Advancement
- Surety Bonds (Continuous & Single Entry)
- Available for Air, Ocean, Intermodal & Truck



WAREHOUSE SERVICES

TQL provides a vast network of secure warehouse space and outdoor yard storage **near every port, rail terminal and border crossing in North America.**

SERVICES OFFERED

- Transloading
- Container unloading and palletization
- Short- & longterm storage
- Ambient storage
- Temp-controlled storage
- Oversized handling
- Food-grade facility
- Order fulfillment
- Pick-and-pack
- Kitting
- Overboxing
- E-Commerce
- Labeling
- Bonded
- High value
- Hazmat
- Rigging
- Cargo Risk Management

Custom and turnkey solutions with immediate occupancy. From process control to invoice auditing, our dedicated experts actively manage all your warehousing operations while ensuring hassle-free convenience and proactive communication.

2022 TOTAL
WAREHOUSE LOCATIONS

2,700

CANADA
70

MIDWEST
600

NORTHEAST
300

SOUTH
1,070

WEST
660

ADDITIONAL MODES & SPECIALIZED SERVICES

▶ FULL TRUCKLOAD

▶ LESS THAN TRUCKLOAD

▶ INTERMODAL

▶ DROP TRAILER

▶ OVERSIZE/
OVERWEIGHT

▶ PARTIALS

▶ FINAL MILE

▶ HAZMAT

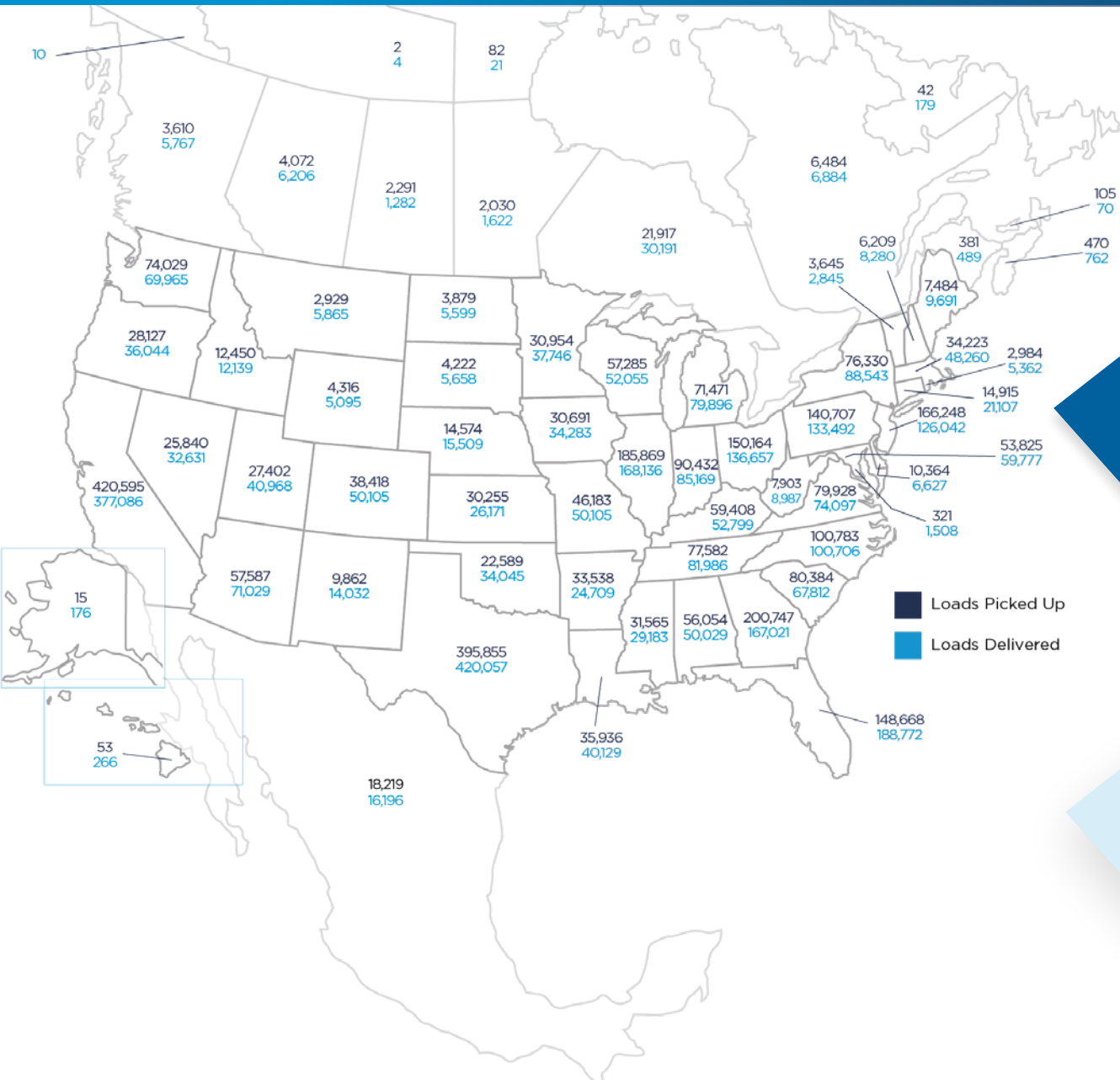


2022 OVERALL
CUSTOMER SURVEY

9.1 

SATISFACTION SCORE
OUT OF 10

TOTAL LOADS MOVED IN 2022 **3,327,685**



CANADA
84,773
LOADS

MEXICO
23,542
LOADS

TRANSPORTATION ACCOLADES





**LOGISTICS
ACCOUNT EXECUTIVE**

ONE POINT OF CONTACT



**INTERNATIONAL
SALES
EXECUTIVE**



**INTERNATIONAL
ACCOUNT
REPRESENTATIVE**



**INTERNATIONAL
OPERATIONS
TEAM**



**CUSTOMS
OPERATIONS
TEAM**



**WAREHOUSING
OPERATIONS
TEAM**



24/7/365 AFTER HOURS SUPPORT TEAM



OPERATIONS SUPPORT

- Cargo Risk Management
- Carrier Services
- Sales Quality Assurance
- Distressed Load Assistance
- After Hours Support
- Claims Support



BUSINESS SUPPORT

- Accounting
- Learning and Development
- Marketing
- Human Resources
- Finance

TECHNOLOGY INTEGRATION



**MOBILE FREIGHT
TRACKING
APP FOR EASY
VISIBILITY**



**EDI, API AND
TMS INTEGRATION**

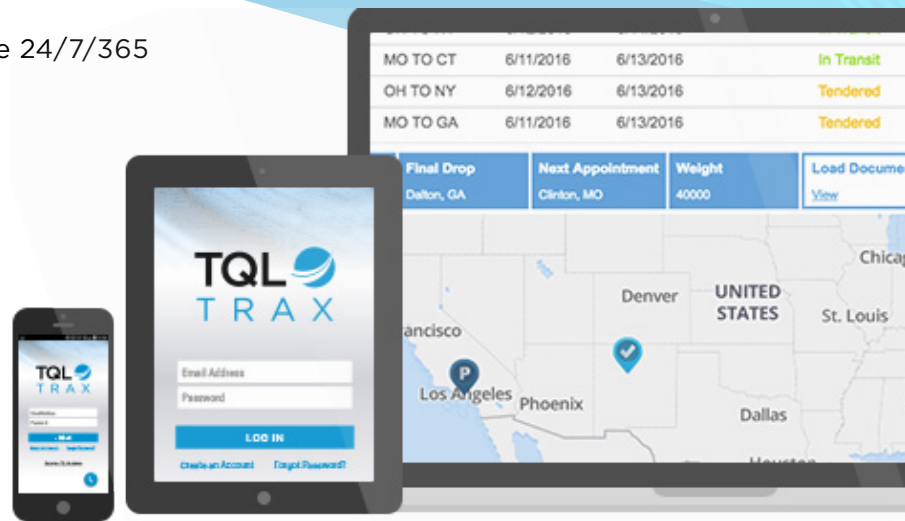
- Giving you access to the most up-to-date information about your loads
- Streamlining the load tendering and invoicing processes without the need for physical documentation
- Can offer ad-hoc customized reports using data shared and stored within our database

SUPPORTED BY EXPERTS & TECHNOLOGY

TQL TRAX

TQL TRAX is a web portal designed to give 24/7/365 visibility and flexibility on all modes.

- Track your load *all applicable modes*
- Get a quote *FTL/LTL modes only*
- Tender a load *FTL/LTL modes only*
- Easily save and print documents *all applicable modes and services*
- Simplify your payment process and invoice management *all applicable modes and services*
- Custom reporting capabilities *all applicable modes and services*



Learn more at www.tql.com/trax

3RD PARTY TRACKING SOFTWARE

- Partnered with 3rd party tracking platforms like Macropoint/Descartes, Trimble, FourKites, project44 and CargoWise to seamlessly meet your existing visibility platform requirements.
- Provides ELD locations or cell phone pings based on GPS for the most accurate location tracking. Location pings vary by software but can be as frequent as every 5 minutes.
- ELD tracking available from participating carriers using most ELD software options.
- Mobile app tracking compatible with smart phones with iOS or Android.

DESCARTES
MacroPoint

Trimble

FOURKITES

cargowise

project44

